

Financial Technology Adoption and Business Competitiveness

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Abstract

Financial technology has transformed the manner in which businesses manage financial operations, interact with customers, and compete within increasingly digital marketplaces. Organizations across industries are adopting technology-driven financial solutions to improve efficiency, enhance decision-making, reduce operational costs, and strengthen competitive positioning. This study examines the relationship between financial technology adoption and business competitiveness, exploring how digital financial innovations influence organizational performance and strategic development.

The research reviews contemporary developments in financial technology, including digital payments, cloud-based financial systems, artificial intelligence, blockchain applications, and integrated financial management platforms. Particular emphasis is placed on understanding how businesses utilize these technologies to optimize financial processes and improve customer engagement. The study also investigates organizational factors influencing successful technology adoption.

The findings indicate that financial technology adoption contributes positively to business competitiveness by improving transaction efficiency, enhancing financial transparency, and enabling data-driven decision-making. Organizations utilizing advanced financial technologies demonstrate greater operational flexibility and responsiveness to market changes. Furthermore, digital financial solutions facilitate improved customer experiences and support innovation within products and service delivery systems.

The analysis highlights several factors influencing adoption success, including leadership commitment, employee capabilities, technological readiness, organizational culture, and regulatory compliance considerations. While financial technologies offer substantial opportunities, challenges relating to cybersecurity, implementation costs, and integration complexity remain significant concerns for organizations.

The study concludes that financial technology represents a strategic resource capable of supporting long-term organizational competitiveness. Businesses that effectively integrate digital financial solutions into their operations are likely to achieve stronger market positions and greater resilience in rapidly evolving economic environments. The findings contribute to understanding the strategic value of financial technology within contemporary business ecosystems.

Keywords: Financial technology, Business competitiveness, Digital transformation, Innovation, Financial management, Business strategy, Organizational performance